

Tech Services

AT Your Home or Small Office

In Store

Price **Ea. Additional**

Price

Setup Packages

PC Setup Basic Package	\$119.99	\$69.99	\$39.99
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Initialize system, perform PC Start-up, download updates, perform initial system analysis, and ensure system is working properly. Service includes 1 software title install (cannot be used for operating system install).

PC Setup Silver Package	\$139.99	---	\$69.99
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Includes:

- Install 1 software title
- Perform initial system analysis
- Create system restore CDs or DVDs

PC Setup Gold Package	\$179.99	---	\$99.99
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Includes Silver Services Plus:

- Install 2 software titles (total)
- Uninstall unwanted programs and icons
- Set up user accounts, access controls and passwords

PC Setup Platinum Package	\$249.99	---	\$149.99
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Includes Gold Services plus:

- Install 3 software titles (total)
- Tune up your PC
- Transfer up to 20GB of Data

External Hard Drive	\$99.99	\$19.99	\$19.99
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Installations

Software installation of any single software title.	\$99.99	\$29.99	\$29.99
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Does not include operating systems.

Memory	\$99.99	\$9.99	\$29.99
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Card/Drive/Modem Installation of a sound card, graphics cards, optical drive, power supply, floppy drive, modem or NIC.	\$99.99	\$39.99	\$39.99
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Internal Hard Drive	\$129.99	\$49.99	\$39.99
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Operating System Windows XP/VISTA/WINDOWS 7.	\$149.99	\$99.99	\$99.99
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Wireless Network 1 Device	\$129.99	---	---
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Wireless Network 2 Devices	\$169.99	\$49.99	---
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On-line service includes up to 3 devices.

Peripheral Install/Setup	\$129.99	\$69.99	\$29.99
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Installation of printers, all-in-ones and digital cameras.

2nd service half off, most expensive service is purchased the second service ½ off on home and small business price only
Purchase 2 services and get the 3rd one free arranged from most expensive to least expensive.

Tech Services (Cont'd)

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Repairs and Troubleshooting

PC Tune-Up Tune up your PC with a through cleaning, disk defragmentation and disk cleanup. Does not include virus removal.	\$129.99	\$29.99	\$29.99
Create/Restore CD Make a copy of your PC's restore data from your hard drive onto a CD.	\$89.99	\$39.99	\$49.99
System Restore	\$49.99	\$29.99	\$39.99
Virus/Spy-ware/Ad-ware Diagnostic and Removal	\$149.99	\$89.99	\$90.00
Diagnostic Only Diagnose system for hardware/software issues.	\$119.99	\$69.99	\$69.99
Diagnostic and Repair	---	---	\$50.00hr.

Data Protection and Security

Data Transfer or Data Backup (up to 30GB) For home and / or office service; each additional transfer/ backup include up to 30GB.	\$99.99	\$99.99	\$69.99
Wireless Network Security Check In-store service includes PC security check only.	\$99.99	\$49.99	\$9.99

Data Recovery

Includes initial assessment of drive/disk to determine if media can be recovered.
100% Guarantee: no data, no charge. If we cannot recover your data, there is no charge to you.

Flash Memory	---	---	\$99.99
Hard Drive Recovery	---	---	\$199.99

Customization and Optimization

Custom Configuration PC peripheral installation or minor Windows adjustments that are not covered in the above services.	\$119.99	\$39.99	\$39.99
1-Hour Tutorial Windows vista/ Windows7 / tutorial, administration skills, basic Microsoft Office, Internet and anti-virus use.	\$129.99	\$59.99	---

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